DeltaCare® USA – provided by Delta Dental of California



We'll do whatever it takes and then some.

Find a DeltaCare USA dentist

Select from among the many conveniently located DeltaCare USA contracted general dentists. To find the most current listing of DeltaCare USA dental offices you can:

Visit our website at deltadentalins.com/enrollees

- Click on "Find a Dentist" on our home page
- Select "DeltaCare USA" as your plan network

Or call Customer Service at **800-422-4234** for help in finding a DeltaCare USA dentist.





Welcome to DeltaCare USA - quality, convenience, predictable costs

DeltaCare USA (administered by Delta Dental Insurance Company) provides you and your family with quality dental benefits at an affordable cost. The DeltaCare USA program is designed to encourage you and your family to visit the dentist regularly to maintain your dental health.

When you enroll, you select a contract dentist to provide services. The DeltaCare USA network consists of private practice dental facilities that have been carefully screened for quality.

Enroll in DeltaCare USA and you'll enjoy these features:

Quality

- Extensive benefits for you and your family
- No restrictions on pre-existing conditions, except for work in progress
- Large, stable network of dentists, so you can enjoy a long-term relationship with your dentist

Convenience

- No claim forms to complete
- Easy access to specialty care
- Expanded business hours for toll-free customer service, from 5 a.m. to 6 p.m.,
 Pacific time

Predictable costs

- No deductibles
- Out-of-pocket costs are clearly defined
- Out-of-area dental emergency coverage up to \$100 per emergency
- No annual or lifetime dollar maximums



Administered by Delta Dental Insurance Company

SCCA(STD) HL_DCU_CA42N_V11_08.20.2012

What if I have questions about my DeltaCare USA Program?

Eligibility for you and your family

If you meet your group's eligibility requirements for dental coverage, you can enroll in the DeltaCare USA program. You may also enroll eligible dependents. Contact your benefits administrator if you have any questions.

Easy enrollment

Simply complete the enrollment process as directed by your benefits administrator. Be sure to indicate a dentist (from the list of contract dental facilities) for both yourself and your eligible dependents. Include the name of your group.

How your DeltaCare USA program works

Your selected contract dentist will take care of your dental care needs. If you require treatment from a specialist, your contract dentist will handle the referral for you.

After you have enrolled, you will receive a Delta Dental membership packet that includes an identification card and an Evidence of Coverage booklet that fully describes the benefits of your dental program. Also included in this packet are the name, address and phone number of your contract dentist. Simply call the dental facility to make an appointment.

Under the DeltaCare USA program, many services are covered at no cost, while others have copayments (amount you pay your contract dentist) for certain benefits. See the "Description of Benefits and Copayments" for a list of your benefits.

Please note: Dental services that are not performed by your selected contract dentist, or are not covered under provisions for emergency care below, must be preauthorized by Delta Dental to be covered by your DeltaCare USA program.

Provisions for emergency care

Under your DeltaCare USA program, you and your eligible dependents are covered for out-of-network dental emergencies. Your program pays up to \$100 for out-of-network emergency dental expenses per emergency for each enrollee.

My dentist is a Delta Dental dentist but is not on the list of DeltaCare USA dentists. Can I still receive treatment from this dentist?

You must receive treatment from your selected DeltaCare USA contract dentist. Please note that Delta Dental dentists are not necessarily DeltaCare USA dentists. With more than 3,800 general and specialist dentists, the DeltaCare USA network is one of the largest dental networks in California.

Do my family members receive treatment from the same DeltaCare USA contract dentist?

You and your eligible dependents may receive care from the same contract dentist, or if you prefer, you may collectively select up to a maximum of three individual contract dental facilities.

Can I change my contract dentist?

You may change contract dentists by notifying us either by phone or in writing, or by visiting our website (deltadentalins.com). If you contact us by the 21st of the month, the change will become effective the first of the following month.

Can I have my teeth whitened under the DeltaCare USA program?

External bleaching is a benefit under your program. See the "Description of Benefits and Copayments" and talk to your contract dentist about your options.

Highlights of your DeltaCare USA Program

Does my DeltaCare USA program cover tooth-colored fillings and crowns?

Porcelain and other tooth-colored materials are included as a benefit under your program. The copayment shows you what your out of pocket cost will be.

How long does it take to get an appointment with a DeltaCare USA dentist?

Two to four weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may have to wait longer. Most DeltaCare USA dentists are in private group practices, which means greater appointment availability and extended office hours.

Are pre-existing dental conditions and work in progress covered?

Treatment for pre-existing conditions, such as extracted teeth, is covered under the DeltaCare USA program. However, benefits are not provided for any dental treatment started before joining the program (that is, work in progress, such as preparations for crowns, root canals and impressions for dentures). Orthodontic treatment in progress may be covered for new DeltaCare USA enrollees. See the "Limitations and Exclusions of Benefits."

How does the DeltaCare USA program encourage preventive care?

Your DeltaCare USA program is designed to encourage regular visits to the dentist by having no copayments (fees you pay to the contract dentist) on most diagnostic and preventive benefits. See the enclosed "Description of Benefits and Copayments."

Does my DeltaCare USA program cover specialists' services?

Your contract dentist will coordinate your specialty care needs for oral surgery, endodontics, periodontics or pediatric dentistry with an approved contract specialist. If there is no contract specialist within your service area, a referral to an out-of-network specialist will be authorized at no extra cost, other than the applicable copayment. If you or your dependent is assigned to a dental school clinic for specialty services, those services may be provided by a dentist, a dental student, a clinician or a dental instructor.

What if I have questions about my DeltaCare USA program?

Call Delta Dental Customer Service at 800-422-4234. We have multilingual representatives available from 5 a.m. to 6 p.m. Pacific time, Monday through Friday. Our Customer Service representatives have worked in dental facilities and can answer benefits questions, as well as arrange facility transfers and urgent care referrals.

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SCHEDULE A

Description of Benefits and Copayments

The benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the program. Please refer to *Schedule B* for further clarification of benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.**

Text that appears in italics below is specifically intended to clarify the delivery of benefits under the DeltaCare® USA program and is not to be interpreted as CDT-2011 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association. The American Dental Association may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

CODE	DESCRIPTION	ENROLLEE COPAYMENTS
D0100-	D0999 I. DIAGNOSTIC	
D0120	Periodic oral evaluation - established patient	No Cost
D0140	Limited oral evaluation - problem focused	No Cost
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver	No Cost
D0150	Comprehensive oral evaluation - new or established patient	No Cost
D0160	Detailed and extensive oral evaluation - problem focused, by report	No Cost
D0170	Re-evaluation - limited, problem focused (established patient; not post-operative visit)	No Cost
D0180	Comprehensive periodontal evaluation - new or established patient	No Cost
D0210	Intraoral radiographs - complete series (including bitewings) - limited to 1 series every 24 months	No Cost
D0220	Intraoral - periapical first film	No Cost
D0230	Intraoral - periapical each additional film	No Cost
D0240	Intraoral - occlusal film	No Cost
D0250	Extraoral - first film	No Cost
D0260	Extraoral - each additional film	No Cost
D0270	Bitewing radiograph - single film	No Cost
D0272	Bitewings radiographs - two films	No Cost
D0273	Bitewings radiographs - three films	No Cost
D0274	Bitewings radiographs - four films - limited to 1 series every 6 months	
D0277	Vertical bitewings - 7 to 8 films	
D0330	Panoramic film	
D0415	Collection of microorganisms for culture and sensitivity	
D0425	Caries susceptibility tests	
D0460	Pulp vitality tests	
D0470	Diagnostic casts	
D0472	Accession of tissue, gross examination, preparation and transmission of written report - available only with	
D0.470	performed in conjunction with a covered biopsy	
D0473	, , , , , , , , , , , , , , , , , , ,	
D0474	available only when performed in conjunction with a covered biopsy	
D0474	Accession of tissue, gross and microscopic examination, including assessment of surgical margins for proof disease, preparation and transmission of written report - available only when performed in conjunction	
	covered biopsy	
D0999	Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other services)	
D1000-	D1999 II. PREVENTIVE	
D1110	Prophylaxis cleaning - adult - 1 per 6 month period	No Cost
D1110	Additional prophylaxis cleaning - adult (within the 6 month period)	
D1120	Prophylaxis cleaning - child - 1 per 6 month period	No Cost
D1120	Additional prophylaxis cleaning - child (within the 6 month period)	\$35.00
D1203	Topical application of fluoride - child - to age 19; 1 per 6 month period	
D1204	Topical application of fluoride - adult - 1 per 6 month period	No Cost
D1206	Topical fluoride varnish; therapeutic application for moderate to high caries risk patients - 1 per 6 month p	period No Cost
D1310	Nutritional counseling for control of dental disease	
D1320	Tobacco counseling for the control and prevention of oral disease	No Cost
D1330	Oral hygiene instructions	No Cost

Plar	DeltaCare USA Description of Benefits and Copa	yments
D2781	Crown - ¾ cast predominantly base metal	. \$55.00
	Crown - ¾ cast noble metal	
	Crown - ¾ porcelain/ceramic*	
D2790	Crown - full cast high noble metal	
D2791	Crown - full cast predominantly base metal	. \$55.00
D2792	Crown - full cast noble metal	. \$60.00
D2794		
D2910	Recement inlay, onlay or partial coverage restoration	
D2915	Recement cast or prefabricated post and core	
D2920	Recement crown	
	Prefabricated stainless steel crown - primary tooth	
D2931	Prefabricated stainless steel crown - permanent tooth	
D2932 D2933	Prefabricated resin crown - anterior primary tooth	
D2933	Protective restoration	
D2940 D2950	Core buildup, including any pins	
D2951	Pin retention - per tooth, in addition to restoration	
	Post and core in addition to crown, indirectly fabricated - <i>includes canal preparation</i>	
D2953	Each additional indirectly fabricated post - same tooth - <i>includes canal preparation</i>	
D2954	Prefabricated post and core in addition to crown - base metal post; includes canal preparation	
D2955	Post removal (not in conjunction with endodontic therapy)	
D2957	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	No Cost
D2960	Labial veneer (resin laminate) - chairside - limited to replacement of significant tooth structure loss due to caries or fracture	. \$245.00
D2961	Labial veneer (resin laminate) - laboratory - limited to replacement of significant tooth structure loss due to caries or fracture	
D2962	Labial veneer (porcelain laminate) - laboratory - limited to replacement of significant tooth structure loss due to caries or fracture	
D2970	Temporary crown (fractured tooth) - palliative treatment only	
D2970	Additional procedures to construct new crown under existing partial denture framework	
D2980	Crown repair, by report	
D3000-		
D3110	Pulp cap - direct (excluding final restoration)	. No Cost
D3120	Pulp cap - indirect (excluding final restoration)	. No Cost
D3220	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament	
D3221	Pulpal debridement, primary and permanent teeth	No Cost
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development	. No Cost
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	
D3310	Root canal - endodontic therapy, anterior tooth (excluding final restoration)	
D3320	Root canal - endodontic therapy, bicuspid tooth (excluding final restoration)	
D3330	Root canal - endodontic therapy, molar (excluding final restoration)	
D3331	Treatment of root canal obstruction; non-surgical access	
D3332	Incomplete endodontic therapy; inoperable, unrestorable or fractured tooth	
D3333 D3346	Internal root repair of perforation defects	
D3346	Retreatment of previous root canal therapy - anterior	
D3348	Retreatment of previous root canal therapy - molar	
D3351	Apexification/recalcification/pulpal regeneration - initial visit (apical closure/calcific repair of perforations, root resorption, pulp space disinfection, etc.)	
D3352	Apexification/recalcification/pulpal regeneration - interim medication replacement (apical closure/calcific repair of perforations, root resorption, pulp space disinfection, etc.)	
D3353	Apexification/recalcification - final visit (includes completed root canal therapy - apical closure/calcific repair of perforations, root resorption, etc.)	
D3/10	Apicoectomy/periradicular surgery - anterior	
	Apicoectomy/periradicular surgery - anterior	
D0721	Apicoectomy/penradicular surgery - bicuspid (ilist root)	. 140 0081

Pla	n DeltaCare USA Description of Benefits and Copay	/ments
D3425	Apicoectomy/periradicular surgery - molar (first root)	No Cost
D3426		
D3430		
D3450		
D3920		
	-D4999 V. PERIODONTICS	
 Includ D4210 	les preoperative and postoperative evaluations and treatment under local anesthetic. Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	No Cost
D4210 D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	
D4211	Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per	
	quadrant	No Cost
D4241		No Coot
D424E	quadrant	
D4245		
D4249 D4260		\$45.00
D4200	quadrant	\$75.00
D4261	Osseous surgery (including flap entry and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	\$60.00
D4263		
D4264		
D4266		
D4267		
D4270		
D4271	Free soft tissue graft procedure (including donor site surgery)	
D4273		
D4274	Distal or proximal wedge procedure (when not performed in conjunction with surgical procedures in the same	
D4275	anatomical area)	
D4275 D4341	Periodontal scaling and root planing - four or more teeth per quadrant - limited to 4 quadrants during any 12	
D4342	consecutive months	No Cost
D4342	consecutive months	No Cost
D4355	Full mouth debridement to enable comprehensive evaluation and diagnosis - limited to 1 treatment in any 12 consecutive months	
D4381	Localized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue, per tooth, by report - for each of the first two teeth treated within a quadrant following root planing or periodontal	
D4381	maintenanceLocalized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue, per tooth, by report - for an additional tooth treated in the same quadrant following root planing or periodontal	\$60.00
	maintenance	
D4910 D4910	Periodontal maintenance - limited to 1 treatment each 6 month period	
	-D5899 VI. PROSTHODONTICS (removable)	
- For all six mor where t - Rebas	I listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, fo this after placement. The Enrollee must continue to be eligible, and the service must be provided at the Contract Dentist's he denture was originally delivered. ses, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months. cement of a denture or a partial denture requires the existing denture to be 5+ years old.	or the first facility
	Complete denture - maxillary	\$75.00
D5120	Complete denture - mandibular	\$75.00
D5130	Immediate denture - maxillary	\$85.00
D5140	Immediate denture - mandibular	
D5211	Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)	
D5212		\$80.00
D5213	Maxillary partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	\$95.00

Pontic - porcelain/ceramic* \$70.00

D6245

Plar	Description of Benefits and Copa	yments
	·	
D6252	Pontic - resin with noble metal	
D6600	Inlay - porcelain/ceramic, two surfaces	
D6601	Inlay - porcelain/ceramic, three or more surfaces	
D6602	Inlay - cast high noble metal, two surfaces	
D6603	Inlay - cast high noble metal, three or more surfaces	
D6604	Inlay - cast predominantly base metal, two surfaces	
D6605	Inlay - cast predominantly base metal, three or more surfaces	
D6606 D6607	Inlay - cast noble metal, two surfaces	
D6607	Onlay - porcelain/ceramic, two surfaces	
D6609	Onlay - porcelain/ceramic, two surfaces	
D6610	Onlay - cast high noble metal, two surfaces	
D6611	Onlay - cast high noble metal, three or more surfaces	
D6612	Onlay - cast predominantly base metal, two surfaces	
D6613	Onlay - cast predominantly base metal, three or more surfaces	
D6614	Onlay - cast noble metal, two surfaces	
D6615	•	
D6710	Crown - indirect resin based composite	
D6720	Crown - resin with high noble metal	. \$30.00
D6721	Crown - resin with predominantly base metal	
	Crown - resin with noble metal	
	Crown - porcelain/ceramic*	
D6750	7 · · · · · · · · · · · · · · · · · · ·	
D6751	Crown - porcelain fused to predominantly base metal	
	Crown - porcelain fused to noble metal	
D6780	Crown - ¾ cast high noble metal	
D6781	Crown - ¾ cast predominantly base metal	
	Crown - ³ / ₄ cast noble metal	
	Crown - ¾ porcelain/ceramic*	
	Crown - full cast riight hobie metal	
	Crown - full cast predominantly base metal	
	Crown - titanium	. \$70.00
D6930	Recement fixed partial denture	
D6940	Stress breaker	
D6970	Post and core in addition to fixed partial denture retainer, indirectly fabricated - includes canal preparation	. No Cost
D6972	Prefabricated post and core in addition to fixed partial denture retainer - base metal post; includes canal	
	preparationpreparation	
D6973	Core buildup for retainer, including any pins	
D6976	· · · · · · · · · · · · · · · · · · ·	
D6977	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	
D6980	Fixed partial denture repair, by report	. No Cost
D7000-	D7999 X. ORAL AND MAXILLOFACIAL SURGERY	
	es preoperative and postoperative evaluations and treatment under local anesthetic.	
D7111	Extraction, coronal remnants - deciduous tooth	
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	
D7210	Surgical removal of erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated	
D7220	Removal of impacted tooth - soft tissue	
D7230	Removal of impacted tooth - partially bony	
D7240	Removal of impacted tooth - completely bony	
D7240	Removal of impacted tooth - completely bony, with unusual surgical complications	
D7250	Surgical removal of residual tooth roots (cutting procedure)	
D7251	Coronectomy - intentional partial tooth removal	
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	
D7280	Surgical access of an unerupted tooth	

Plar	n DeltaCare USA	Description of Benefits and Copayments
D7282	Mobilization of erupted or malpositioned tooth to aid eruption	\$25.00
D7283	Placement of device to facilitate eruption of impacted tooth	
D7286	Biopsy of oral tissue - soft - does not include pathology laboratory	
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or	tooth spaces, per quadrant No Cost
D7311	Alveoloplasty in conjunction with extractions - one to three teeth or	
D7320	Alveoloplasty not in conjunction with extractions - four or more teeth	
D7321	Alveoloplasty not in conjunction with extractions - one to three teeth	
D7450	Removal of benign adaptagenic cyst or tumor - lesion diameter up	
D7451 D7471	Removal of benign odontogenic cyst or tumor - lesion diameter gre Removal of lateral exostosis (maxilla or mandible)	
D7471	Removal of torus palatinus	
D7473	Removal of torus mandibularis	
D7510	Incision and drainage of abscess - intraoral soft tissue	
D7960	Frenulectomy - also known as frenectomy or frenotomy - separate pro	
D7970	Excision of hyperplastic tissue - per arch	
D7971	Excision of pericoronal gingiva	
D8000-	D8999 XI. ORTHODONTICS	
- The lis	ted Copayment for each phase of orthodontic treatment (limited, intercep nt. Beyond 24 months, an additional monthly fee, not to exceed \$125.00, etention Copayment includes adjustments and/or office visits up to 24 mo	may apply.
	Pre and post orthodontic records include:	
	The benefit for pre-treatment records and diagnostic services inclu	des: \$200.00
D0210	Intraoral - complete series (including bitewings)	
D0322	Tomographic survey	
D0330	Panoramic film	
D0340	Cephalometric film	
D0350	Oral/facial photographic images	
D0470	Diagnostic casts	^-
D0040	The benefit for post-treatment records includes:	
D0210 D0470	Intraoral - complete series (including bitewings) Diagnostic casts	
		#705.00
	Limited orthodontic treatment of the primary dentition	
	Limited orthodontic treatment of the transitional dentition - <i>child or a</i> Limited orthodontic treatment of the adolescent dentition - <i>adolesce</i>	•
D8030 D8040	Limited orthodontic treatment of the adolescent dentition - adolescent Limited orthodontic treatment of the adult dentition - adults, including	•
D8050	Interceptive orthodontic treatment of the primary dentition	
D8060	Interceptive orthodontic treatment of the transitional dentition	
D8070	Comprehensive orthodontic treatment of the transitional dentition -	
D8080	Comprehensive orthodontic treatment of the adolescent dentition -	
D8090	Comprehensive orthodontic treatment of the adult dentition - adults,	including covered dependent adult children\$1,900.00
D8660	Pre-orthodontic treatment visit	
D8670	Periodic orthodontic treatment visit (as part of contract)- included in	•
D8680	Orthodontic retention (removal of appliances, construction and place	
D8693	Rebonding or recementing; and/or repair, as required, of fixed retain	
D8999	Unspecified orthodontic procedure, by report - includes treatment p	planning session \$100.00
D9000-	D9999 XII. ADJUNCTIVE GENERAL SERVICES	
D9110	Palliative (emergency) treatment of dental pain - minor procedure	
D9211	Regional block anesthesia	
D9212	Trigeminal division block anesthesia	
D9215	Local anesthesia in conjunction with operative or surgical procedur	
D9220	Deep sedation/general anesthesia - first 30 minutes	
D9221	Deep sedation/general anesthesia - each additional 15 minutes	
D9241 D9242	Intravenous conscious sedation/analgesia - first 30 minutes Intravenous conscious sedation/analgesia - each additional 15 min	
D9242	Consultation - diagnostic service provided by dentist or physician of	
20010		ther than requesting dentist of physician No cost

D9430	Office visit for observation (during regularly scheduled hours) - no other services performed
D9440	Office visit - after regularly scheduled hours
D9450	Case presentation, detailed and extensive treatment planning
D9940	Occlusal guard, by report - limited to 1 in 3 years
D9951	Occlusal adjustment, limited
D9952	Occlusal adjustment, complete
D9972	External bleaching - per arch - limited to one bleaching tray and gel for two weeks of self treatment
D9999	Unspecified adjunctive procedure, by report - includes failed appointment without 24 hour notice - per 15 minutes of appointment time - up to an overall maximum of \$40.00

Description of Benefits and Copayments

DeltaCare USA

Plan

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be preauthorized in writing by Delta Dental. The Enrollee pays the Copayment specified for such services.

Procedures not listed above are not covered, however, may be available at the Contract Dentist's "filed fees." "Filed fees" mean the Contract Dentist's fees on file with Delta Dental. Questions regarding these fees should be directed to the Customer Service department at 800-422-4234.

SCHEDULE B

Limitations of Benefits

- The frequency of certain Benefits is limited. All frequency limitations are listed in Schedule A, Description of Benefits and Copayments.
- 2. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon prior authorization by Delta Dental, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 5. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 6. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Delta Dental is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

Exclusions of Benefits

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
 - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
 - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9972, External bleaching, per arch, or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- Lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.
- 9. Consultations for non-covered benefits.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist, a preauthorized dental specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Evidence of Coverage.
- All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.

Limitations and Exclusions of Benefits

- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.

SmileWay® Wellness Program

Find all of our dental health resources, including risk assessment quizzes, articles, videos and a free e-newsletter subscription, at: mysmileway.com.

Connect with us!

facebook.com/deltadentalins twitter.com/deltadentalins youtube.com/deltadentalins

DeltaCare USA Customer Service

800-422-4234

NOTE: THIS IS ONLY A BRIEF SUMMARY OF THE PLAN.

The Group Dental Service Contract must be consulted to determine the exact terms and conditions of coverage. An Evidence of Coverage will be sent to you upon enrollment. If you wish to review an Evidence of Coverage prior to enrollment, you may request a copy by calling the Customer Service department at 800-422-4234.

In California, DeltaCare USA is underwritten by Delta Dental of California and administered by Delta Dental Insurance Company. These companies are financially responsible for their own products.

Customer Service

800-422-4234 Monday through Friday 5 a.m. to 6 p.m., Pacific time

Provided by:

Delta Dental of California 17871 Park Plaza Drive, Suite 200 Cerritos, CA 90703

Administered by: **Delta Dental Insurance Company**P.O. Box 1803
Alpharetta, GA 30023



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