

Accident Insurance

Explore Your Benefits & Costs



Group Name: Tulare County
Group Number: 701548

Cleaning the gutters. Yoga class. Soccer practice. Life offers plenty of opportunities for accidental injuries. When an injury happens, Accident Insurance can help. This document includes expanded cost and benefit information for Accident Insurance. As you explore, keep in mind:



No medical questions or tests are required for Accident coverage.



Employees get an annual Wellness Benefit of \$50 for completing an eligible health screening test.



Benefit payments go directly to you. Use them how you'd like!

Accident Insurance doesn't replace your medical coverage; instead, it complements it. **The benefit payments don't go out to pay for medical bills or treatments you may need, instead they come in—directly to you—to be used however you'd like.** Choose this supplemental health insurance product for added protection if one of the following covered conditions comes your way.

Accident Insurance is a limited benefit policy. It is not health insurance, and does not satisfy the requirement of minimum essential coverage under the Affordable Care Act.

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How much does it cost?

This table shows your rates for Accident Insurance. The cost provided below includes Accident Insurance premium and a fee for Voya Travel Assistance.

Coverage Type	Per Pay Period Rates (24 Pay Period)
Employee	\$4.40
Employee + Spouse	\$7.97
Employee + Children	\$8.03
Family	\$11.60

Your spouse will be covered for the same Accident benefits as you. If you have coverage on yourself, your natural children, stepchildren, adopted children or children for whom you are legal guardian can be covered up to age 26. Your children will be covered for the same benefit amounts as you. One premium amount covers all of your eligible children.

What's covered?

Accident Insurance provides a benefit payment after a covered accident that results in the specific injuries and treatments listed in this document. Some of the most common treatments and conditions we pay benefits for include:



ER treatment



X-rays



Physical therapy



Stitches



Follow-up doctor
treatment(s)

Sample payment amounts

If one of these events happens to you, and your claim is approved, you'd receive a benefit payment in the amount listed below. Use it however you'd like:

Accident-related treatment	Option 2
Emergency room treatment	\$250
X-ray	\$90
Physical or occupational therapy (up to six per accident)	\$60
Stitches (for lacerations, up to 2")	\$90
Follow-up doctor treatment	\$100
Hospital admission	\$1,750
Hospital confinement (per day, up to 365 days)	\$275

This is only a small preview of the benefits available to you.

See the full Schedule of Benefits toward the end of this document.



**\$50 to use
however
you'd like**

Wellness Benefit

- Complete an eligible health screening test (such as an annual physical) and receive a benefit payment.
- Your annual benefit amount is \$50. Your spouse's benefit amount is \$50.
- The benefit for child coverage is 50% of your benefit amount per child, with an annual maximum of \$100 for all children.

Additional non-insurance service(s)

Access **extra
support** next time
you travel

Voya Travel Assistance

When traveling more than 100 miles from home, Voya Travel Assistance offers enhanced security for your leisure and business trips. You and your dependents can take advantage of four types of services: pre-trip information, emergency personal services, medical assistance services and emergency transportation services.

Voya Travel Assistance services are provided provided by Generali Global Assistance, Inc., Pembroke Pines, FL. Availability may vary by state

Schedule of Benefits

The following list is a summary of the benefits provided by Accident Insurance. You may be required to seek care for your injury within a set amount of time. Note that there may be some variations by state. For a list of standard exclusions and limitations, go to the end of this document.

- ✓ **Your coverage includes a Sport Accident Benefit.** This means that if your accident occurs while participating in an organized sporting activity (as defined in the certificate of coverage); the benefit amounts in the accident hospital care, accident care or common injuries sections below will be increased by 25%; to a maximum additional benefit of \$1,000.

Event	Benefit
Accident hospital care	
Surgery open abdominal, thoracic	\$1,500
Surgery exploratory or without repair	\$200
Blood, plasma, platelets	\$625
Hospital admission	\$1,750
Hospital confinement per day, up to 365 days	\$275
Critical care unit confinement per day, up to 15 days	\$450
Rehabilitation facility confinement per day, up to 90 days	\$200
Coma duration of 14 or more days	\$18,500
Transportation per trip, up to three per accident	\$800
Lodging per day, up to 30 days	\$200
Family care per child per day, up to 45 days	\$30

Event	Benefit
Accident care	
Initial doctor visit	\$100
Urgent care facility treatment	\$250
Emergency room treatment	\$250
Ground ambulance	\$400
Air ambulance	\$2,000
Follow-up doctor treatment	\$100
Chiropractic treatment up to six per accident	\$60
Medical equipment	\$275
Physical or occupational therapy up to six per accident	\$60
Speech therapy up to 6 per accident	\$60
Prosthetic device (one)	\$1,250
Prosthetic device (two or more)	\$2,000
Major diagnostic exam	\$300
Outpatient surgery (one per accident)	\$250
X-ray	\$90
Common injuries	
Burns second degree, at least 36% of the body	\$1,500
Burns third degree, at least nine but less than 35 square inches of the body	\$8,500
Burns third degree, 35 or more square inches of the body	\$20,000
Skin grafts	50% of the burn benefit
Emergency dental work: crown	\$400
Extraction	\$125
Eye injury removal of foreign object	\$110
Eye injury surgery	\$400
Torn knee cartilage surgery with no repair or if cartilage is shaved	\$250
Torn knee cartilage surgical repair	\$900
Laceration ¹ treated no sutures	\$50
Laceration ¹ sutures up to 2"	\$90
Laceration ¹ sutures 2" – 6"	\$350
Laceration ¹ sutures over 6"	\$750
Ruptured disk surgical repair	\$900
Tendon/ligament/rotator cuff exploratory arthroscopic surgery with no repair	\$600
Tendon/ligament/rotator cuff one, surgical repair	\$925
Tendon/ligament/rotator cuff two or more, surgical repair	\$1,400
Concussion	\$275
Paralysis - paraplegia	\$18,000
Paralysis - quadriplegia	\$27,000
Dislocations	
	Non-surgical/ surgical repair ²
Hip joint	\$4,000/\$8,000
Knee	\$2,500/\$5,000
Ankle or foot bone(s) other than toes	\$1,700/\$3,400
Shoulder	\$2,000/\$4,000
Elbow	\$1,250/\$2,500

Event	Benefit
Wrist	\$1,250/\$2,500
Finger/toe	\$300/\$600
Hand bone(s) other than fingers	\$1,250/\$2,500
Lower jaw	\$1,250/\$2,500
Collarbone	\$1,250/\$2,500
Partial dislocations	25% of the non-surgical repair amount
Fractures	Non-surgical/ surgical repair³
Hip	\$5,000/10,000
Leg	\$2,700/\$5,400
Ankle	\$2,250/\$4,500
Kneecap	\$2,250/\$4,500
Foot excluding toes, heel	\$2,250/\$4,500
Upper arm	\$2,400/\$4,800
Forearm, hand, wrist except fingers	\$2,250/\$4,500
Finger, toe	\$300/\$600
Vertebral body	\$4,000/\$8,000
Vertebral processes	\$1,750/\$3,500
Pelvis except coccyx	\$3,500/\$7,000
Coccyx	\$450/\$900
Bones of face except nose	\$1,300/\$2,600
Nose	\$650/\$1,300
Upper jaw	\$1,600/\$3,200
Lower jaw	\$1,750/\$3,500
Collarbone	\$1,750/\$3,500
Rib or ribs	\$450/\$900
Skull – simple except bones of face	\$1,500/\$3,000
Skull – depressed except bones of face	\$4,000/\$8,000
Sternum	\$400/\$800
Shoulder blade	\$2,250/\$4,500
Chip fractures	25% of the closed reduction amount

Laceration benefits are a total of all lacerations per accident.

² Non-surgical repair of a completely separated joint may be referred to in your policy documentation as a “closed reduction.” Surgical repair of a completely separated joint may be referred to in your policy documentation as an “open reduction.”

³ Non-surgical repair of a fracture may be referred to in your policy documentation as a “closed reduction.” Surgical repair of a fracture may be referred to in your policy documentation as an “open reduction.”

Accidental Death & Dismemberment

Your coverage also includes Accidental Death & Dismemberment benefits. This means that if you are severely injured or pass away due to an accident, additional benefits may apply. See the chart below for more details. A “common carrier” is commercial transportation that operates on a regular schedule, between predetermined points or cities (such as a bus or airline route).

Event	Benefit
Accidental Death Benefits	
Common carrier accident	
Employee	\$100,000
Spouse	\$50,000
Children	\$25,000
Other accident	
Employee	\$50,000
Spouse	\$20,000
Children	\$10,000
Accidental Dismemberment Benefits	
Loss of both hand or both feet or sight in both eyes	\$28,000
Loss of one hand or one foot AND the sight of one eye	\$22,000
Loss of one hand AND one foot	\$22,000
Loss of one hand OR one foot	\$12,500
Loss of two or more fingers or toes	\$1,800
Loss of one finger or one toe	\$1,250

Exclusions and limitations

Standard exclusions for the Certificate, Spouse Accident Insurance, and Children’s Accident Insurance and AD&D are listed below. (These may vary by state.) For a complete description of your available benefits, exclusions and limitations, see your certificate of insurance and any riders.

Benefits are not payable for any loss caused in whole or directly by any of the following*:

- Participation or attempt to participate in a felony or illegal activity.
- An accident while the covered person is operating a motorized vehicle while intoxicated. Intoxication means the covered person’s blood alcohol content meets or exceeds the legal presumption of intoxication under the laws of the state where the accident occurred.
- Suicide, attempted suicide or any intentionally self-inflicted injury, while sane or insane.
- War or any act of war, whether declared or undeclared, other than acts of terrorism.
- Loss sustained while on active duty as a member of the armed forces of any nation. We will refund, upon written notice of such service, any premium which has been accepted for any period not covered as a result of this exclusion.
- Alcoholism, drug abuse, or misuse of alcohol or taking of drugs, other than under the direction of a doctor.
- Riding in or driving any motor-driven vehicle in a race, stunt show or speed test.
- Operating, or training to operate, or service as a crew member of, or jumping, parachuting or falling from, any aircraft or hot air balloon, including those which are not motor-driven. Flying as a fare-paying passenger is not excluded.
- Engaging in hang-gliding, bungee jumping, parachuting, sail gliding, parasailing, parakiting, kite surfing or any similar activities.
- Practicing for, or participating in, any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.
- Any sickness or declining process caused by a sickness.

*Definition and limitations/exclusions may vary by state.



Ready to Enroll?

Enrollment instructions will be provided by your employer. If you have additional questions before you enroll, please call:

- Voya Employee Benefits Customer Service at (877) 236-7564 or go to <https://presents.voya.com/EBRC/TulareCounty>

This is a summary of benefits only. A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. All coverage is subject to the terms and conditions of the group policy. If there is any discrepancy between this document and the group policy documents, the policy documents will govern. To keep coverage in force, premiums are payable up to the date of coverage termination. Accident Insurance is underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Policy Form #RL-ACC3-POL-16; Certificate Form #RL-ACC3-CERT-16; and Rider Forms: Spouse Accident Rider Form #RL-ACC3-SPR-16, Children's Accident Rider Form #RL-ACC3-CHR-16, Wellness Benefit Rider Form #RL-ACC3-WELL-16, Accidental Death & Dismemberment (AD&D) Rider Form #RL-ACC3-ADR-16, Catastrophic Accident Rider Form #RL-ACC3-CAR-16, Off Job Accident Disability Income Rider form #RL-ACC3-DIR-16, Sickness Hospital Confinement Rider Form #RL-ACC3-HCR-16, Waiver of Premium Rider form #RL-ACC3-WOP-16, Continuation of Insurance Rider form #RL-ACC3-CNT-16. Form numbers, provisions and availability may vary by state and employer's plan.

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ACC2 Only

Date Prepared: 09/30/2022

212309-08152020

Wellness Benefit

Tulare County
701548



What is the Wellness Benefit?



The Wellness Benefit is included with your Accident and Critical Illness Insurance coverage. It provides an annual benefit payment if you complete a covered health screening test on or after your coverage effective date, whether or not there is any out-of-pocket cost to you. You only need to complete one health screening test, and may only receive a benefit payment once per calendar year, even if you complete multiple tests. You may also receive a benefit payment for your spouse and/or children if they are covered for the Wellness Benefit and complete a health screening test on or after your coverage effective date.

Getting your Wellness Benefit is easy.

1

You, your covered spouse and/or your covered children complete a health screening test.

What types of health screening tests are eligible?

Covered Health screening tests include but are not limited to:

- | | | |
|---|---------------------------------------|---|
| • Blood test for triglycerides | • Chest x-ray | • Well child/preventative exams age 1 through age 18 |
| • Pap smear or thin prep pap test | • Mammography | • Biometric screenings |
| • Flexible sigmoidoscopy | • Colonoscopy | • Electrocardiogram (EKG) |
| • CEA (blood test for colon cancer) | • CA 15-3 (breast cancer) | • Annual Physical Exam – Adults |
| • Bone marrow testing | • Stress test on bicycle or treadmill | • CA 125 (ovarian cancer) |
| • Serum cholesterol test for HDL & LDL levels | • Fasting blood glucose test | • Tests for sexually transmitted infections (STIs) |
| • Hemoccult stool analysis | • Thermography | • Ultrasound screening for abdominal aortic aneurysms |
| • Serum Protein Electrophoresis (myeloma) | • PSA (prostate cancer) | • Hemoglobin A1C (HbA1c) |
| • Breast ultrasound, sonogram, MRI | • Hearing test | • Bone density screening |
| • Molecular or antigen test (Coronavirus disease (COVID-19)*) | • Routine eye exam | |
| • Immunizations | • Routine dental exam | |

2

Visit the Voya Claims Center at voya.com/claims.

Group policy name: Tulare County

Group policy number: 701548

3

Complete the questions regarding the health screening test, electronically sign and submit your Wellness Benefit claim. A confirmation number will be provided for your reference, as well as the option to save the form for your records.

4

Receive a benefit payment for each covered individual for whom an eligible claim was filed.

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How can the Wellness Benefit help?

Every day we learn more and more about the importance of regular health screenings and the increased chances of survival when serious illnesses are detected early. The Wellness Benefit encourages you to get regular health screenings. The benefit payment you receive for your health screening can be used to help pay for the cost of the test or however you like.

It's automatically included.

The Wellness Benefit is included with your Accident and Critical Illness insurance.

How much is the Wellness Benefit?

Your group's plan specifies the benefit amount payable for each person who completes a health screening test.

WELLNESS BENEFIT WITH YOUR ACCIDENT INSURANCE:

\$50

**For yourself
& for your covered
spouse**

+

\$25

**50% of the benefit amount
For each covered child***

*Maximum of \$100 for all covered children
per calendar year

WELLNESS BENEFIT WITH YOUR CRITICAL ILLNESS INSURANCE:

\$50

**For yourself
& for your covered
spouse**

+

\$25

**50% of the benefit amount
For each covered child***

*Maximum of \$100 for all covered children
per calendar year



If you have any questions about the claim process, call **1-888-238-4840**.

*Includes COVID tests performed at a medical facility, pharmacy or at-home.

This is a summary of benefits only. A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. All coverage is subject to the terms and conditions of the group policy. If there is any discrepancy between this document and the group policy documents, the policy documents will govern. To keep coverage in force, premiums are payable up to the date of coverage termination. Insurance products are issued by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Voya Employee Benefits is a division of ReliaStar Life Insurance Company. Product availability and specific provisions may vary by state or employer's plan.

For use by: Tulare County
Date Prepared: 09/30/2022

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212664-02152022

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Security when you travel

Voya Travel Assistance



We live in a highly connected world where frequent domestic and international travel is the norm.

Voya Travel Assistance offers you enhanced security for your leisure and business trips. You and your dependents will have toll-free or collect-call access to the Voya Travel Assistance customer service center or access to the services provided on the website 24 hours a day, 365 days a year – from anywhere in the world. Voya Travel Assistance services are provided by Generali Global Assistance (GGA), Pembroke Pines, FL.

Available services

When traveling more than 100 miles from home, Voya Travel Assistance offers you and your dependents four types of services: Pre-trip information, emergency personal services, medical assistance services and emergency transportation services.

Pre-trip information

These valuable services help you start your trip the right way. Voya Travel Assistance can provide you with important, up-to-date travel information including:

- Immunization requirements
- Visa & passport requirements
- Foreign exchange rates
- Embassy/consular referral
- Travel/tourist advisories
- Temperature & weather conditions
- Cultural information

Emergency personal services

In the event of an unexpected situation of a non-medical nature, Voya Travel Assistance offers access to several valuable services, including:

- Urgent message relay
- Interpretation/ translation services
- Emergency travel arrangements
- Recovery of lost or stolen luggage or personal possessions
- Legal assistance and/ or bail bond

If you need emergency or pre-trip services...

...use the contact information on the reverse and identify yourself as an eligible participant in the Voya Travel Assistance program.

You will be asked to provide some additional information in order to confirm your eligibility under this program. Once your eligibility has been verified, Voya Travel Assistance will arrange and provide the emergency transportation services previously described.

Please note: Services are only eligible for payment through Voya Travel Assistance if Voya Travel Assistance was contacted at the time of service and arranged for the service. If costs are incurred for other services, you are responsible for those costs or reimbursement of those costs if initially paid by Voya Travel Assistance; Voya Travel Assistance will ask for your credit card and debit your account for the required amount.



Voya Travel Assistance

Contact Voya Travel Assistance 24 hours a day, 365 days a year for: pre-trip information, emergency personal services, medical assistance services and emergency transportation services.

In the US, toll-free: 800.859.2821

Worldwide, collect: 202.296.8355

Email: ops@gga-usa.com

GardaWorld Travel Security

Visit Online: <https://travelsecurity.garda.com>

Contract Number: 17372020 (For Registration)

Emergency transportation services*

Should you need medical care or assistance while traveling, Voya Travel Assistance can help. When deemed medically necessary by a Voya Travel Assistance designated physician, evacuation and transportation to the nearest adequate medical facility that can properly treat your condition will be arranged and paid for on your behalf.

Additional transportation services include:

- Visit of family member or friend
- Return of traveling companion
- Return of dependent children
- Return of vehicle
- Return of mortal remains

* The services listed above are subject to a maximum total payment of \$150,000.

Exclusions and limitations

- A.** Voya Travel Assistance shall not provide services enumerated above if the service is sought as a result of your or your dependent's:
- Involvement in any act of war, invasion, acts of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion, revolution, and insurrection, military or usurped power;
 - Travel against the advice of a physician;
 - Travel for the purpose of obtaining medical treatment;
 - Travel in any country in which the U.S. State Department issued travel restrictions;
 - Commission of or attempt to commit an unlawful act;
 - Being under the influence of drugs or intoxicants unless prescribed by a physician;
 - Pregnancy and childbirth (except for complications of pregnancy);
 - Mental or emotional disorders, unless hospitalized;
 - Participation as a professional in athletics;
 - Services provided for which no charge is normally made;
 - Travel within 100 miles of your permanent residence, unless in a foreign country.
- B.** The services described above currently are available in every country of the world. Due to political and other situations in certain areas of the world, Voya Travel Assistance may not be able to respond in the usual manner.

Medical assistance services include:

- Medical referrals for local physicians and dentists
- Medical case monitoring
- Prescription assistance and eyeglass replacement
- Coordination of payment for on-site medical expenses (up to \$10,000 after Voya Travel Assistance has secured funds from member, dependent or family).

How it works

At any time before or during a trip, you may contact Voya Travel Assistance for assistance services. It is recommended that you keep a copy of this summary with your travel documents. Use the wallet card to have convenient access to the numbers that you need.

It is your responsibility to inquire whether a country is "open" for assistance prior to your departure and during your stay. Voya Travel Assistance also reserves the right to suspend, curtail or limit its services in any area in the event of rebellion, riot, military uprising, war, terrorism, labor disturbance, strikes, nuclear accidents, acts of God or refusal of authorities to permit Voya Travel Assistance to fully provide services.

- C.** If you request a transport related to a condition that has not been deemed medically necessary by a physician designated by Voya Travel Assistance in consultation with a local attending physician or to any condition excluded hereunder, and the Employer or Plan Sponsor agrees to be financially responsible for all expenses related to that transport, Voya Travel Assistance will arrange but not pay for such transport to a medical facility or to your residence and will make such arrangements using the same degree of care and completeness as if Voya Travel Assistance was providing service under this agreement. A waiver of liability will be required prior to arranging these transportation services.
- D.** Voya Travel Assistance shall not be responsible for any claim, damage, loss, cost, liability or expense which arises in whole or in part as a result of Voya Travel Assistance's inability to reach the Employer's or Plan Sponsor's authorized Contact person for any reason beyond Voya Travel Assistance's control, or as a result of the failure and/or refusal of the Employer or Plan Sponsor to authorize services proposed by Voya Travel Assistance.

Products and services may not be available in all states.

Voya Travel Assistance services are provided by Generali Global Assistance (GGA), Pembroke Pines, FL.

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